

Refund Policy & Bonus

When you open an account with The Company the payment will be debited from your credit card immediately. If you are not satisfied with The Company trading platform for any reason, you have the right to apply for a refund of your remaining balance. Please note that if you have received a bonus, you will have to follow the bonus T&C. If you decide to apply to refund your purchase, all logins and memberships will be deactivated. Whether your application will be approved or declined shall be at the sole discretion of the Company. Please allow up to 4 business days for our customer support team to approach your request.

Before requesting a withdrawal, please make sure that all requirements are met. These may include account verification, the minimum trading of the bonus volume, sufficient usable margin, correct withdrawal method and more.

Once all requirements are met your withdrawal will be processed

Bank Withdrawals– Can take up to 10 business days however there may be further delays sometimes depending on the banking institution and the jurisdiction in question.

Credit cards – funds should be received in the bank account associated with the relevant card according to each bank's processing time.